









HAREN:

HOW TO MAKE GOOD USE OF THE PRODUCT IN RESCUE SERVICES

TOPICS

What is important to the rescue services in general

HAREN-product in particular

First impressions of the users

MINISTRY OF THE INTERIOR

Department for Rescue Services

Command of Rescue Operations in Finland

Size of the Accident	Formations	Leader		
Small	Rescue Unit	Sub Fire Officer		
Bi⊙ Pi	Rescue Platoons	Fire Officer		
Disaster	Rescue Companies	Fire Chief or Regional Fire Commander *)		
Catastrophes and WAR	Civil Protection Formations	Command Centre in a municipality or at State-level at Mol		

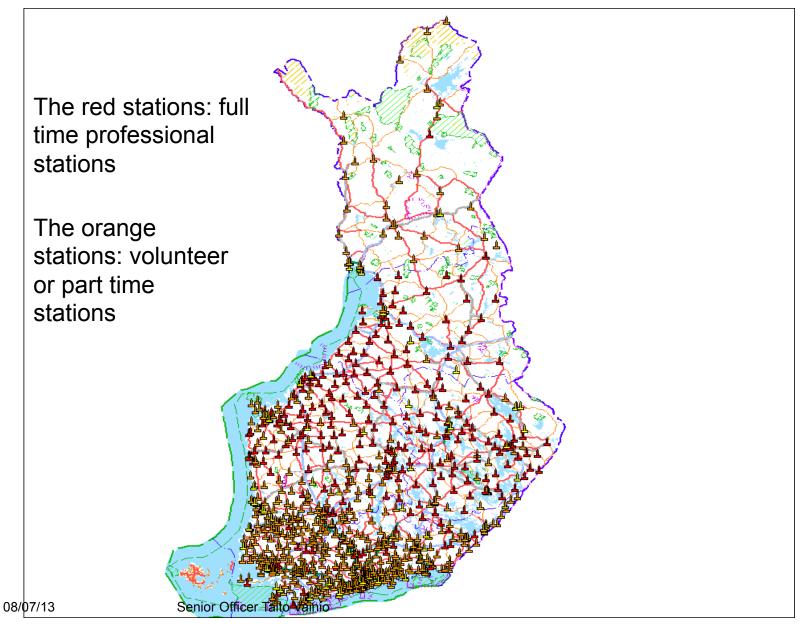
^{*)} The Department for Rescue Services at the Ministry of the Interior can give orders or nominate a new leader 08/07/13 Senior Officer Taito Vainio

PERSONNEL IN RESCUES SERVICES IN FINLAND

- 5 000 professional fire fighters
- 4 300 part-time fire fighters
- 11 300 voluntary fire fighters



Fire stations Department for Rescue Services



PREPAREDNESS

- Prime minister's office has control room 24/7
- Different ministries activate their own control room when necessary (duty officers on call)
- Emergency response centres are in duty 24/7
 - Emergency calls
 - They do not uphold the situational picture
 - Responsibility of the situational picture belongs to the rescue regions
- Larger rescue regions have control rooms 24/7
- Smaller region's control rooms are activated when necessary

THE EFFECTIVE PREPAREDNESS

- The system is based on everyday preparedness
- The preparedness is raised when needed
 - Early warning
- In addition to early warning the rescue authorities need more precise information or forecast what will be the affected area in order to locate the resources effectively

HAREN

- The rescue services get early warning from the Finnish Meteorological Institute (FMI) days in advance
 - It is clear that forecasts are quite inaccurate at this point
 - However it gives the rescue regions an important signal to start to follow the situation
- The forecasts are getting more precise when e.g. the heavy rain is getting closer
- This makes it possible to raise the preparedness in phases and finally decide where to locate your resources

FIRST IMPRESSIONS

Heavy rain probability animations of HAREN. Evaluate the quality of animations in scale 1-5.

Number of replies: 10

	1	2	3	4	5	Altogether	Average
a) Easy to understand the HAREN-product	0	0	3	6	1	10	3,8
b) Usability of the HAREN	0	2	2	6	0	10	3,4
c) Functioning of the HAREN-product	0	1	3	5	1	10	3,6
d) Outlooks of the HAREN	0	2	0	8	0	10	3,6
e) Is HAREN useful for your organisation	0	2	4	3	1	10	3,3
f) Reliability of the HAREN	0	1	2	7	0	10	3,6
Altogether	0	8	14	35	3	60	3,55

FIRST IMPRESSIONS

Evaluate the <u>usefulness</u> of <u>HAREN-product</u>.

Number of replies: 10

	1	2	3	4	5	Altogether	Average
a) Rain probability	0	0	1	9	0	10	3,9
b) Heavy rain (>20 mm/h) probability	0	0	1	4	5	10	4,4
c) Heavy rain (> 50 mm/vrk) probability	0	0	0	5	5	10	4,5
Altogether	0	0	2	18	10	30	4,27

THE NEED OF THE RESCUE SERVICES

- The goal of the rescue service is to protect people, environment and property
- In order to do this as effective as possible
 - Fast, accurate and relevant information to the authorities
 - Fast, accurate and relevant information to the public